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## NURSING DOCUMENTATION OPTIMIZATION

# Admission History

10/15/14

Admission Assessments have been optimized and renamed as *Admission Information...*

The forms are customized for Pre-Surgical/Procedural and Outpatient areas.

All physical assessment data will now be collected in I-View Shift Assessment.

*Refer to the Education Module on HealthStream for more details about the changes*

### **Admission Information Part 1 and 2**

- No change to current workflow
- Information is good for 30 days

### **Admission Information Pre-Surgical/Procedure**

- Designed to meet the workflow of collection of information over the phone in PAT OR collection of information occurring on the same day as surgery or procedure
- Both sections include OSA and STOP BANG
- OSA is required in both sections
- STOP BANG opens in Part 1 to collect information, but will not score due to the missing neck measurement. In Part 2, STOP BANG is required based on the answers to OSA questions
- If Part 1 was completed within the last 30 days, only Part 2 is required on the day of surgery

### **Admission Information Outpatient**

- Part 1 will be completed on first Outpatient visit
- On each Outpatient visit after this, Part 2 is opened and completed
- If there are changes, Part 1 can be opened and information reviewed, changes made

SAINT THOMAS HEALTH  
QAI - CLINICAL INFORMATICS  
(615) 222-4300 OR [CI@sth.org](mailto:CI@sth.org)

NURSING DOCUMENTATION OPTIMIZATION



## Discharge Instructions

### Nursing and Case Management – 10/7/14

<b>S</b>	<ul style="list-style-type: none"> <li>Patients reported the Discharge Instructions are confusing and it's difficult to identify critical information within the document</li> <li>Facilities receiving a patient post discharge have requested additional information to help them with providing care for the patient</li> </ul>
<b>B</b>	A multi-disciplinary team was charged with the review and redesign of documentation capture and output for patient discharged from Saint Thomas Health hospitals
<b>A/R</b>	Discharge Instruction document was redesigned to separate patient discharge information (activity, diet), follow up appointments, medication list
<b>R</b>	Redesign of the information captured at discharge and printed on the patient discharge instruction and transfer facility information

### DEPART - Discharge Documentation Capture Sections

<input type="radio"/> Open Patient Chart	Opens the patient chart
<input type="radio"/> Follow-up	Utilized to document follow up appointments with physicians and clinics
<input type="radio"/> Education	Document education provided and outcomes of the teaching
<input type="radio"/> Patient Education Handouts	Patient education leaflets-which can be customized to meet specific patient needs
<input type="radio"/> Referrals by Care Management	Case management document discharge planning information <i>Case Management will utilize the Follow-up tool to document all follow-up appointments</i>
<input type="radio"/> Discharge Instructions	Documented for all patients - <i>discharged home or transferred to another facility</i>
<input type="radio"/> Transfer Facility	Documented for patients who are Transferred to another facility
<input type="radio"/> Departure Information	Documented for all patients - <i>discharged home or transferred to another facility</i>
<input type="radio"/> Discharge	Discharge-will open PM Registration to discharge the patient from the system





# Cerner Bulletin Nursing

Issued: October 2, 2014

## Printing Discharge Instructions

Select the correct Tab to print Discharge Instructions

- **Discharge Home** - Print this document for patients discharged to their home
- **Transfer to Facility** - Print this document for patients who are transferred to another facility

The screenshot shows the Cerner EHR interface for a patient named Duck, Daffy. The patient's DOB is 02/21/45 and MRN is B-420501314. The interface includes a navigation pane on the left with options like 'Open Patient Chart', 'Follow-up', 'Education', 'Patient Education Handouts', 'Referrals by Care Management', 'Discharge Instructions', 'Transfer Facility', and 'Departure Information'. The 'Discharge Home' tab is highlighted in an orange box. The main content area displays the hospital name 'Saint Thomas Midtown Hospital' with its address and phone number, followed by the title 'Patient Discharge Instructions/Information'. Below this is a table with patient details:

<b>Name:</b> Duck, Daffy	<b>Age:</b> 69 years	<b>DOB:</b> 02/21/1945
<b>MRN:</b> B-420501314	<b>FIN:</b> 520501438	

At the bottom, a message reads: 'Saint Thomas Midtown Hospital would like to thank you for allowing us to assist you with your healthcare needs. The following includes patient education materials and information regarding your injury/illness.'



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## Kangaroo Care Documentation - iView

OB RNs - 10/15/14

<b>S/B</b>	No current documentation fields for Kangaroo Care in iView
<b>A</b>	Incomplete documentation of Kangaroo Care offered and provided
<b>R</b>	Add Kangaroo Care documentation to iView > NICU Quick View

### iView > NICU Quick View > Kangaroo Care...

◇ Kangaroo Care Offered	Yes	
◇ Kangaroo Care Performed	Kangaroo Care Performed	✘
△ Discharge Checklist N...	Yes	
Newborn Hepatitis B Vac...	Refused	

◇ Kangaroo Care Offered	Yes	
◇ Kangaroo Care Performed	Yes	
◇ Kangaroo Care Length min		

Figure 1 - Select Kangaroo Care Offered> Yes > Kangaroo Care Performed > Yes> Kangaroo Care Length > enter minutes

◇ Kangaroo Care Offered	No	Yes
◇ Kangaroo Care Performed		Yes
◇ Kangaroo Care Length min		15
◇ Kangaroo Care Educatio...		
◇ Reason Kangaroo Care ...	Testing	
△ Discharge Checklist N...		
Newborn Hepatitis B Vac...		

Figure 2 - Select Kangaroo Care Offered> No > Kangaroo Care Education; Reason Kangaroo Care... documentation fields

### Adding NICU Quick View Navigator Band:

OB tracking shell > select a patient > iView

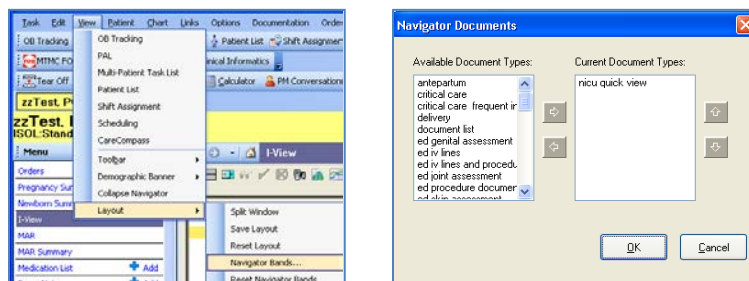


Figure 3 – iView > View > Layout > Navigator Bands...> add “nicu quick view” to Current Document Types> OK > close patient chart > open patient chart > iView – NICU Quick View band will be available



## VTE Documentation – iView Revisions

Nursing

9/16/14

<b>S</b>	VTE Prophylaxis documentation in iView was not being documented and/or pharmacologic was selected when the drug did not meet prophylaxis criteria
<b>B</b>	<ul style="list-style-type: none"> <li>VTE Prophylaxis had both nursing care and type of prophylaxis in one menu</li> <li>It did not appear face up so it was often not selected for documentation</li> </ul>
<b>A</b>	VTE Prophylaxis Activity is related to nursing care and is separated from the Type of Mechanical VTE Prophylaxis that will assist with data to the Quality VTE Dashboard
<b>R</b>	<ul style="list-style-type: none"> <li>Separate Nursing Care and VTE Prophylaxis documentation</li> <li>Change iView &gt; VTE prophylaxis to Mechanical VTE Prophylaxis</li> <li>SCDs, TEDs, and Foot Pumps removed from Equipment in Use</li> <li>Include Pharmacologic Prophylaxis on the MAR (remove from iView)</li> <li>Chart initiation time for Mechanical VTE Prophylaxis once – pull forward</li> </ul>

### Applies to: Frequent Intensive bands and PACU band

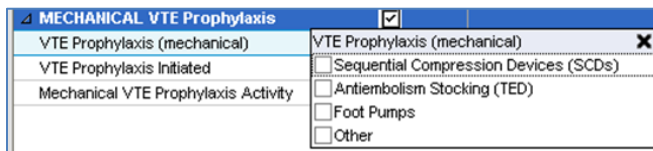


Figure 1 - Charting items for VTE Prophylaxis (mechanical)

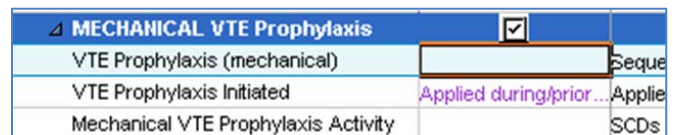


Figure 2- VTE Initiated pulls forward once it is documented

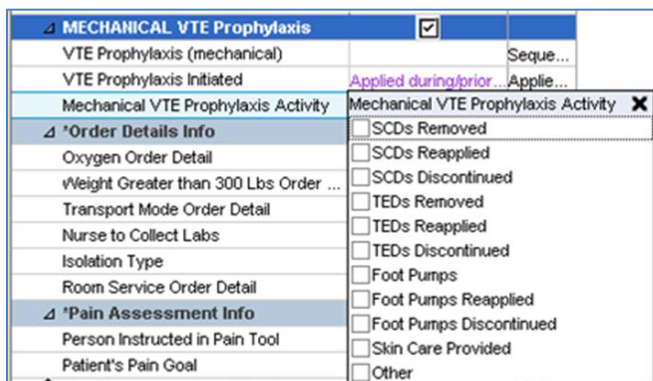


Figure 3 - Mechanical VTE Prophylaxis Activity Documentation

*Note: Set iView to display Mechanical VTE Prophylaxis face-up (default open)*



## iView – Default Open Settings

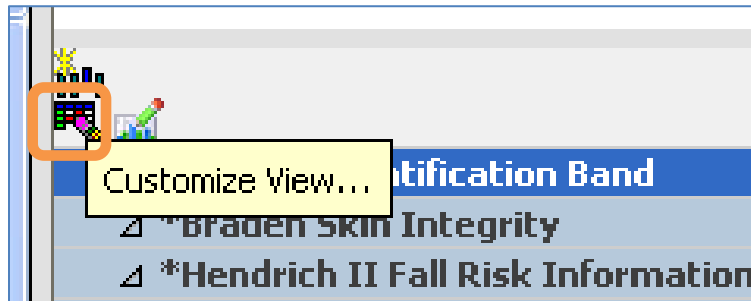


Figure 1 - Select the "Customize View" button just above the documentation columns in iView

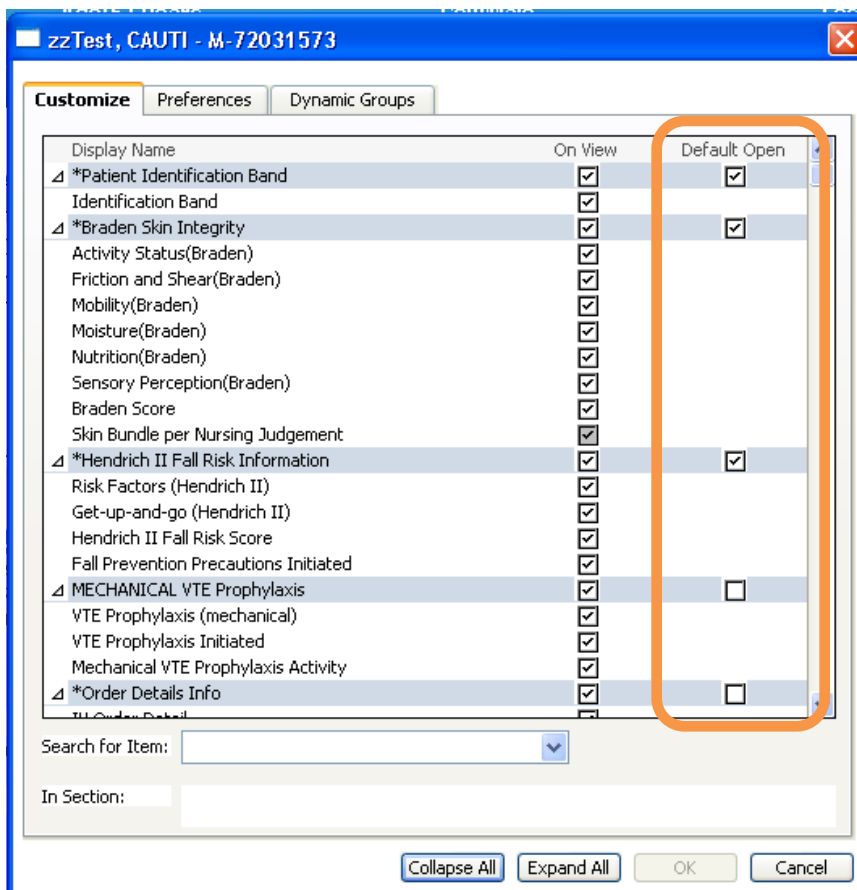


Figure 2 – Check or uncheck the "default open" checkboxes as appropriate > select "OK" when done



# Cerner Bulletin Providers


Issued: October 2, 2014

## Alert – Warfarin Ordered without INR

*CPOE Providers, Nursing and Pharmacy – 10/13/14*

<b>S</b>	Prescribers currently do NOT get a warning if warfarin is actively ordered and there has not been an INR result in the past 72 hours
<b>B</b>	STTC approved rule to warn prescribers for this scenario
<b>A</b>	<ul style="list-style-type: none"><li>• Rule will fire an alert to prescriber if any order is placed in Powerchart and the conditions described above are met</li><li>• The prescriber will be able to add order for INR within the rule alert</li></ul>
<b>R</b>	Go live Oct 13. See snapshot

Discern: (1 of 1)



### WARFARIN without INR Warning

\*All warfarin orders must have INR or INR POC result within the previous 72 hour period.

\* If no INR result in previous 72 hours, please add order for INR by **CLICKING ON BOX** to the left of INR order below, then click OK. The INR order may be modified if other frequency desired.

Add Order for:

INR -> Blood, Stat collect, T:N, Lab Collect

OK



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# Cerner Bulletin Providers

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## FOD Form Removal – *ORDER: Major or Life Threatening Bleeding Anticoagulant Reversal Standing Orders (Kcnetra, PCC, FEIBA, NovoSeven)*

*Providers and Nursing- 10/7/14*

<b>S/B</b>	The form <i>ORDER: Major or Life Threatening Bleeding Anticoagulant Reversal Standing Orders (Kcnetra, PCC, FEIBA, NovoSeven)</i> was inadvertently left in Forms On Demand
<b>A</b>	When available PowerPlans should be utilized and the FOD form should be removed
<b>R</b>	Remove Order from FOD, utilize appropriate PowerPlan

### FOD Form:

Select	Number	Name
<input type="checkbox"/>	OR00390	ORDER: Major or Life Threatening Bleeding Anticoagulant Reversal Standing Orders (Kcentra, PCC, FEIBA, NovoSeven)

### PowerPlan:

 PCC Major or Life Threatening Bleeding Anticoagulant Reversal using Kcentra, Feiba, or NovoSeven
--



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## RBC Transfusion Indications *-REVISION*

*Physicians, NPs/PAs/ Nursin, Blood Bank – 10/7/14*

<b>S</b>	Physicians requested additional indications for RBC Transfusion indications
<b>B</b>	These were approved thru the Blood Bank Pathologists and MEC
<b>A/R</b>	Specific patient populations have been included in the transfusion indications

**Transfuse RBCs, adult**

Details for **Transfuse RBCs, adult**

Details | Order Comments | Offset Details

\*Units(s) to transfuse: 1

Infuse Priority: When available

\*Indication(s):

Blood Pump:

- </=Hgb 7 or Hct 21 for non-surg pts
- </=Hgb 7 or Hct 21 ICU Hemodyn stable pt
- </=Hgb 8 or Hct 24 for post-op pts
- </=Hgb 8 or Hct 24 pts w/cardiac disease
- Acute coronary syndrome
- Rapid blood loss
- Sickle cell crisis
- Increased O2 carrying capacity needed
- Maternal hemorrhage



# Cerner Bulletin Provider

Issued: October 2, 2014

## Per Commercial Payer Authorization

*New Ordering Physician Communication Type*

*PowerOrders Users/Reviewers - October 1, 2014*

**FOR USE BY UTILIZATION REVIEW STAFF ONLY**

zztest, Orders - Add Order

zztest, Orders Male 33 Years DOB:2/14/1981 Loc:3CDL; 3101... \*\* No Known M...  
Code Status: ISDL:Standard MRN:B-420420... Pt #:520421496 STS:Outpatient ...

Search:

Folder:

CBC w/o Diff  
**CBC with Differential**  
OB CBC w/o Diff

Inpatient

**Ordering Physician**

\*Physician name  
Test, Tina P PN

\*Order Date/Time  
09/24/2014 1402

\*Communication type  
Initiate Powerplan  
Written  
TORB  
Verbal  
Per Dept/ Org Procedure  
Per Protocol  
Pharmacy Clarification  
Pharmacy Protocol  
**Per Commercial Payer Authorization**  
ZZ DO NOT USE - Discern Expert  
ZZ DO NOT USE - ESI DEFAULT

OK Cancel

zztest, Orders - B-420420259 Done

*NOTE: Nursing and Providers will not select this Communication Type*



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## Therapeutic Substitutions

*CPOE Providers, Nursing and Pharmacy – 10/7/14*

<b>S</b>	Therapeutic substitutions (TSubs) for CPOE must be built using <i>product level</i> names in order to ensure accuracy. Some changes will need to be made to medication orders to accomplish this task.
<b>B</b>	STTC and MECs have approved all TSubs.
<b>A</b>	This build helps ensure 1:1 matches from non-formulary meds ordered to the approved formulary meds. <ul style="list-style-type: none"><li>• <i>Product level</i> names will need to be used (see examples below)</li><li>• Powerplans and Quick Orders will NOT be impacted</li><li>• EDs will NOT be impacted since they are currently using <i>product level</i> names for home meds documentation and ePrescribing</li></ul>
<b>R</b>	Resave favorites, if applicable, with the appropriate <i>product level</i> names. See examples below. Roll out of new and improved TSub batches begins 10/7/14.

### Examples

Brand name saved as Favorite: Zocor

Resave as product level name: Zocor 20 mg oral tablet

Brand name saved as Favorite: Vytorin 10/40

Resave as product level name: Vytorin 10 mg-40 mg, oral tablet Key Point

*NOTE: Nonformulary meds will be converted to product level names in Cerner starting Oct 7, 2014.*

*Evaluate favorites and resave any with appropriate product level names.*

**SEE NEXT 3 PAGES FOR LIST**



# Cerner Bulletin Providers

Issued: October 2, 2014

## Therapeutic Substitution List: *p. 1/3*

<b>ACE Inhibitors</b>	moexepiril (Univasc), perindopril (Aceon), quinapril (Accupril), trandolapril (Mavik); plus combination products (Accuretic, Lotensin HCT, Lotrel, Tarka, Uniretic, Vaseretic, Zestoretic)
<b>Antiarrhythmics</b>	propafenone extended release (Rythmol SR)
<b>Antihistamines, 2<sup>nd</sup> generation</b>	cetirizine (Zyrtec), desloratadine (Clarinet), fexofenadine (Allegra), levocetirizine (Xyzal), plus antihistamine combinations that include pseudoephedrine
<b>Antihypertensive, combinations</b>	spironolactone-hydrochlorothiazide (Aldactazide), BiDil, Dyazide
<b>Anti-infectives</b>	amoxicillin-clavulanate extended-release (Augmentin XR) 1,000 mg, Ticarcillin-clavulanate (Timentin), Nystatin/triamcinolone cream or ointment, mupirocin (Bactroban) cream or nasal oint
<b>ARBs</b>	azilsartan (Edarbi), candesartan (Atacand), telmisartan (Micardis), eprosartan (Teveten), irbesartan (Avapro), olmesartan (Benicar); plus combination products (Atacand HCT, Avalide, Azor, Benicar HCT, Diovan HCT, Exforge, Hyzaar, Micardis HCT, Teveten HCT, Tribenzor)
<b>Beta agonists</b>	levalbuterol (Xopenex), albuterol (Proventil/Ventolin)
<b>Beta agonist, long acting</b>	salmeterol (Serevent Diskus)
<b>Calciums, oral</b>	calcium carbonate, -lactate, -citrate, -gluconate, -oxide); calcium-vitamin D
<b>CCBs</b>	carvedilol CR (Coreg CR), nisoldipine extended release (Sular); plus combinations (Tekamlo)



# Cerner Bulletin Providers

Issued: October 2, 2014

## Therapeutic Substitution List: p.2/3

<b>Corticosteroid inhalers</b>	beclomethasone (QVAR), budesonide (Pulmicort), ciclesonide (Alvesco), flunisolide (Aerobid), mometasone (Asmanex)
<b>Corticosteroid plus long-acting beta agonist inhaler</b>	budesonide/formoterol (Symbicort HFA); fluticasone/salmeterol (Advair HFA); formoterol/mometasone (Dulera)
<b>Estradiol patches</b>	Alora, Climara, Esclim, Estraderm, Fempatch, Vivelle-DOT
<b>Fenofibrates</b>	Antara, Fenoglide, Fibricor, Lipofen, Lofibra, TriCor, Triglide, Trilipix
<b>H2 Receptor blockers</b>	cimetidine (Tagamet), ranitidine (Zantac); nizatidine (Axid)
<b>Iron, oral</b>	carbonyl iron (Feosol), ferrous fumarate (Hemocyte), ferrous gluconate, Feosol Spansule, Slow Iron, polysaccharide-iron complex (Niferex, Poly-iron)
<b>Magnesiums, oral</b>	magnesium gluconate, -aspartate, -lactate, -oxide); sevelamer (Renagel);
<b>Miscellaneous</b>	atenolol/chlorthalidone (Tenoretic), amiloride/hydrochlorothiazide (Moduretic), diclofenac/misoprostal (Arthrotec), dalteparin (Fragmin), donepezil (Aricept) 23mg,; dutasteride (Avodart), dutasteride-tamsulosin (Jalyn), Fleet phosphate enema, megestrol ER (Megace ER) 625 mg susp,; olanzapine/fluoxetine (Symbyax), phenobarbital (15mg, 30mg, 60mg, 100mg), quetiapine extended release (Seroquel XR), omeprazole/sodium bicarbonate (Zegerid)
<b>Nasal steroid sprays</b>	beclomethasone nasal (Beconase AQ), budesonide nasal (Rhinocort AQ), ciclesonide nasal (Omnaris), flunisolide nasal (Nasalide), fluticasone nasal (Veramyst), mometasone nasal (Nasonex), triamcinolone nasal (Nasacort AQ)
<b>Ophthalmics</b>	brimonidine 0.1%, 0.15%; bimatoprost 0.01%, 0.03%; Travoprost 0.004%; sulfacetamide 10%/prednisolone 0.2% SOP Ophth oint or Ophth susp



# Cerner Bulletin Providers

Issued: October 2, 2014

## Therapeutic Substitution List: p.3/3

<b>Opioids</b>	morphine extended release (Avinza, Kadian), tapentadol (Nucynta, Nucynta ER)
<b>Proton pump inhibitors</b>	dexlansoprazole (Dexilant), esomeprazole (Nexium), lansoprazole (Prevacid), rabeprazole (Aciphex), omeprazole (Prilosec), pantoprazole (Protonix) 20mg; Prevpac
<b>Sedatives/Hypnotics</b>	estazolam (Prosom), eszopiclone (Lunesta), flurazepam (Dalmane), ramelteon (Rozerem), zaleplon (Sonata), zolpidem CR (Ambien CR); zolpidem any dose > 5mg for pts >65yo
<b>Statins/Statin Combinations</b>	fluvastatin (Lescol), fluvastatin extended-release (Lescol XL), lovastatin (Mevacor), rosuvastatin (Crestor), simvastatin (Zocor); Advicor, Caduet, Juvisync, Simcor, Vytorin



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